

# FAQ Auto Abo & Public Transport

## **What is included in the Auto Abo car subscription?**

The Auto Abo includes everything you need with respect to your vehicle: insurance, vignette, registration costs, road taxes, costs of upkeep of the vehicle such as maintenance, servicing, wear-and-tear repairs, complete tyre service (including summer / winter tyres, change), warranty (in accordance with the manufacturer's guidelines), breakdown service. The customer only has to pay for refuelling and parking.

## **Are there any conditions I need to meet before I can book an Auto Abo?**

You will need a Swiss driving licence and a residence certificate, which you receive from your local authority when you register at your place of residence. International citizens need a valid residence permit B or C.

## **Can I buy the car after the rental period has expired?**

Yes. If request, we would be glad to submit an offer at the end of the subscription period.

## **Can I cancel my Auto Abo car subscription?**

For rentals over 3, 6, 9 and 12 months, the term is fixed under contract and therefore does not have to be cancelled. An early termination of the rental contract by the renting party is usually not possible. However, the car can still be returned early.

The rental agreement can also be concluded for an indefinite period of time. In this case, the rental agreement may be terminated by either party at any time with 30 days' notice to the end of the following month. The minimum term is three months.

## **Will the car also be delivered to my home?**

Yes, for an extra charge of just CHF 240 we can also deliver the vehicle to your home.

## **How many kilometres am I allowed to drive, and what happens if I drive more?**

The rental agreement covers 1,750 kilometres per month.

Drive more though and the following surcharges apply:

Compact	CHF 0.70
Medium-sized	CHF 0.90
Electro	CHF 1.00
SUV	CHF 1.15
Sport/luxury cars	CHF 1.40

## **Are other people allowed to drive although they have not rented the car?**

Yes, but only if a) Auto Kunz AG is informed in writing about who the persons are and b) if Auto Kunz AG grants its approval.

## **Do I or any other drivers need insurance?**

All our vehicles are covered for third-party liability and for personal loss/injury, with excess rates described in the Terms and Conditions. There is no cover for parking damage, for occupants in the car or for accident insurance. This is the responsibility of the lessor/driver.

## **Can I take the vehicle abroad?**

Yes, you can drive in those countries mentioned in the Terms and Conditions.

## **What other costs could I expect?**

There are only very few costs. You pay an initial sum of CHF 390 and otherwise only for the fuel you use and any parking fees you incur. In addition, you may also be subject to traffic fines or to insurance – whatever is the excess in the event of damage. This is all regulated in the Terms and Conditions.

## **What if I already have an SBB half-fare travelcard?**

No problem. Instead of the half-fare travelcard, you will receive the equivalent value in the form of SBB vouchers, which you can use as you wish.

## **Where does the car handover or return take place?**

In general, handover and returns take place at Auto Kunz AG in 5610 Wohlen. If you want, for a surcharge of CHF 240 we can also deliver the vehicle to your home.